

Warranty & Returns Policy

All Kopykake Products are tested before shipment and this product is guaranteed against any defect in material or workmanship for a period of:

- **1 Year for Compressors**
- **1 Year for Turntables**
- **5 Years for Projectors**
- **Airbrushes carry NO Warranty**

Any part of this product found to be defective under normal use during the warranty period will be repaired or replaced by Kopykake, at its option. Kopykake assumes no responsibility for damaged equipment due to negligence by the user.

Returning your product:

Any equipment being returned must have a Return Authorization Number (RA#) obtained from Kopykake. A product without a RA# will be subject to a delay in processing.

1. Contact Kopykake for a Return Authorization Number.
2. Package your product well to avoid damage in transit. Any damage will be assumed to have occurred prior to shipping so please be sure to protect the product well.
3. Include Proof of Purchase and a note explaining the reason for return.
4. Mark the RA# on the note AND the exterior of the package so it can be easily identified.
5. Return the product via UPS or any other carrier company.

In the U.S.A. – If Kopykake finds that a product was defective, then products shall be replaced or repaired under warranty and will be returned to the customer, freight or postage paid by Kopykake.

Outside of the U.S.A. – Kopykake will replace defective parts, but customer will be responsible for shipping charges.

If you have an issue with your order, please contact our Customer Service Department within fourteen (14) days of receiving your product(s). While we cannot accept returns of food products (Frosting Sheets and Food Colors) due to health reasons, you may be eligible for a replacement or a refund. Please note that we monitor replacement and refund activity for abuse and we reserve the right to limit or decline either at our discretion.

The warranty period for repaired or replaced parts shall be for the duration of the original warranty. We regret that any Returns to Stock will be subject to a 20% restocking fee.